

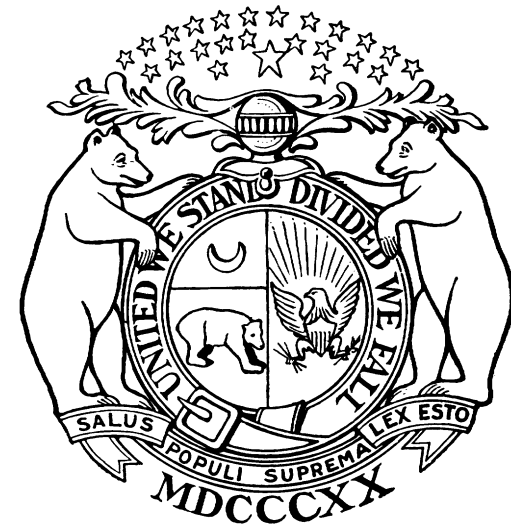
## HELPFUL RESOURCES

- ♦ ALIVE (Domestic Violence) Hotline  
(314)-993-2777
- ♦ Central Baptist Family Services  
(314) 241-4245
- ♦ COMTREA Adolescent Substance Abuse Program  
(636) 296-6206, Arnold, MO  
or (314) 367-1368
- ♦ Deaconess Crisis Nursery  
(314)-768-3201
- ♦ Housing Resource Center  
(314) 771-2273
- ♦ Job Corps  
(314) 679-0300
- ♦ Legal Services of Eastern Missouri  
(314) 534-4200
- ♦ Missouri Division of Aging  
1-(800)-392-0210
- ♦ Missouri Division of Child Support Enforcement  
(314) 340-7400
- ♦ Missouri Division of Family Services  
Child Abuse/Neglect Hotline  
1-(800) 392-3738
- ♦ New Beginnings Adolescent Substance Abuse Program  
(314) 758-4900
- ♦ Parent Help Line  
1-(800)-427-4626
- ♦ Parents' Anonymous Hotline  
(314)-771-0803
- ♦ Police Department  
Juvenile Division  
(314) 444-5327
- ♦ Provident Counseling  
(314) 533-8200
- ♦ Public Defender's Office  
(314) 340-7681 or 552-2250
- ♦ St. Louis City Juvenile Detention Center  
(314) 552-2194
- ♦ St. Louis Public Schools,  
Recruitment & Counseling Center  
(314) 367-1368
- ♦ Youth Emergency Services  
(314) 727-6294



If you need some assistance or an accommodation in order to participate in these court services, please contact:  
The Americans with Disability Coordinator,  
**JANICE KOCH**  
at  
920 North Vandeventer Ave.  
St. Louis, Missouri 63108  
or  
by telephone  
VOICE (314) 552-2000  
TDD (314) 531-6158

# WELCOME TO THE ST. LOUIS CITY FAMILY COURT JUVENILE DIVISION'S



## ***Child Abuse & Neglect Investigative Unit***

920 North Vandeventer Avenue  
St. Louis, Missouri 63108  
(314) 552-2000  
(314) 552-2260 (Fax)  
Office Hours: 8:30 a.m. – 5:00 p.m.  
Monday – Friday  
(Except Holidays)

## What is the Child Abuse & Neglect Investigative Unit?

*The Child Abuse & Neglect Investigative Unit (CAN) consists of Deputy Juvenile Officers who are responsible for investigating cases set for hearings involving children who are victims of abuse or neglect.*

## What types of cases are handled by the Child Abuse and Neglect Investigative Unit?

*The Child Abuse and Neglect Investigative Unit handles cases wherein a child has been the victim of abuse or neglect. Categories of **Neglect** are abandonment, educational, medical, environmental, parental drug and/or alcohol abuse and lack of supervision. Categories of **Abuse** are physical, sexual and emotional.*

*The Unit also handles guardianship cases as assigned by the Probate Court. In addition, the Unit handles cases in which motions have been filed by parties in order to modify orders previously issued by the Court.*

## What happens to a child's case during the time it is assigned to the Child Abuse & Neglect Investigative Unit?

- *Following the emergency placement of a child, the Protective Custody Hearing is generally scheduled within 3 working days.*
- *The child is appointed a Guardian ad litem (GAL) to represent them and look out for their best interest.*

- *The child's case is assigned to a Deputy Juvenile Officer.*
- *The investigation begins in collaboration with the GAL and the Missouri Division of Family Services.*
- *At the time of the Protective Custody Hearing, a recommendation is made regarding the placement of the child pending the next Court hearing.*
- *Attorneys are appointed to represent the parents, if they financially qualify.*
- *A hearing is set. The parties are notified of the next Court date and served summons to appear for the hearing.*
- *A Family Support Team Meeting (FSTM) is generally held following the Protective Custody Hearing and every thirty days leading up to the Court hearing, or on an as needed basis.*

## How long does a case stay in the Child Abuse & Neglect Investigative Unit?

*In most cases, the hearings are docketed and completed within six weeks. Cases are then closed to the Child Abuse & Neglect Unit and scheduled for Review and/or Permanency Planning Hearing.*

## What is a Family Support Team Meeting (FSTM)?

*A Family Support Team Meeting (FSTM) is a meeting in which the stage is set for working together as a team to support families in reaching goals.*

*The Family Support Team can consist of the parents, custodians, relatives, attorneys,*

*Guardian Ad litem, Division of Family Services caseworker, Deputy Juvenile Officer and other relevant parties.*

## As a parent, what will I be expected to do while my family's case is in the CA/N Investigation Unit?

- *You will be expected to be present at all court hearings.*
- *Cooperate with the Deputy Juvenile Officer and the assigned Missouri Division of Family Services case worker.*
- *You will be expected to cooperate with and follow all plans developed to reunite your family. These plans may include:*
  - *Visitation*
  - *Maintain adequate housing*
  - *Substance abuse evaluation and/or treatment*
  - *Parenting classes*
  - *Financial support for your child(ren)*
  - *Other items deemed necessary*

## What happens at the Court hearing?

- *Evidence is presented and testimony is heard*
- *The Judge makes a decision based upon the evidence and testimony*
  - *The case is dismissed or a decision is made regarding your child(ren)'s custody*
- *A Court ordered plan is put into place*